



Climate Change

Copernicus Climate Change Service

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Deputy Director, C3S

COP26 – 3rd Nov 2021 – UNFCCC Earth Info Day

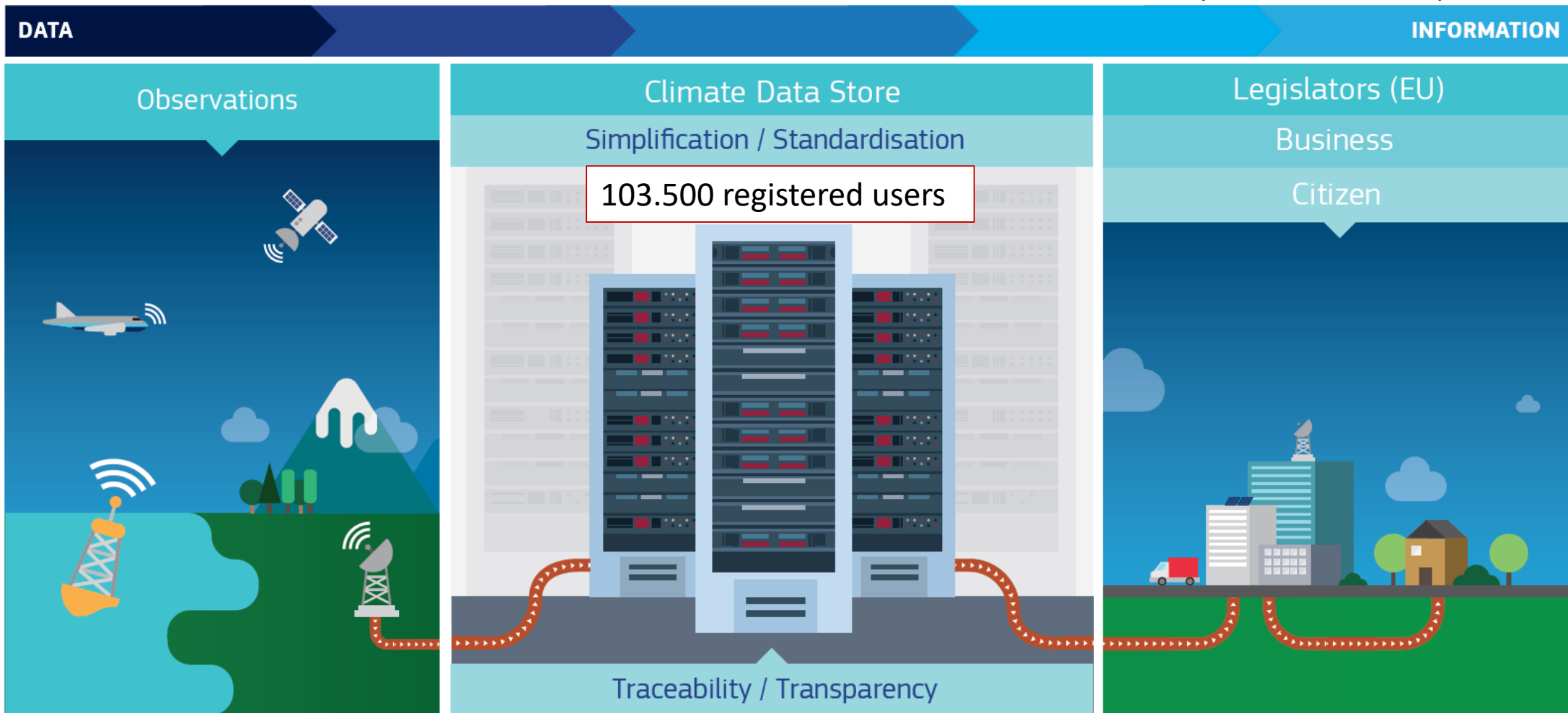




Climate Change

Copernicus Climate Change Service – the nexus between observations and society

<https://cds.climate.copernicus.eu>



PETABYTES

KILOBYTES

Free and open data that is traceable and transparent

109 Catalogued Datasets

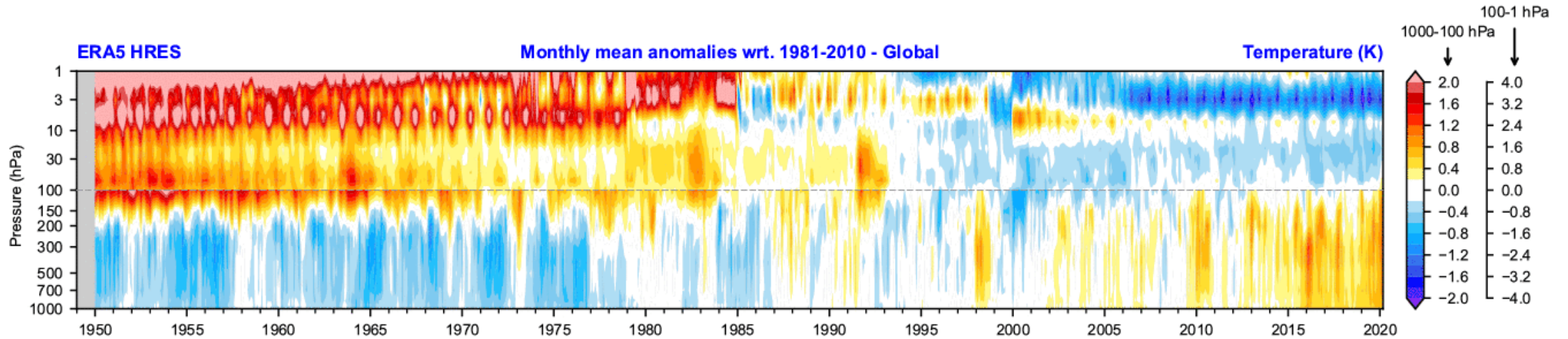
24 catalogued public applications
+ 19 available the European Climate Data Explore (EEA)



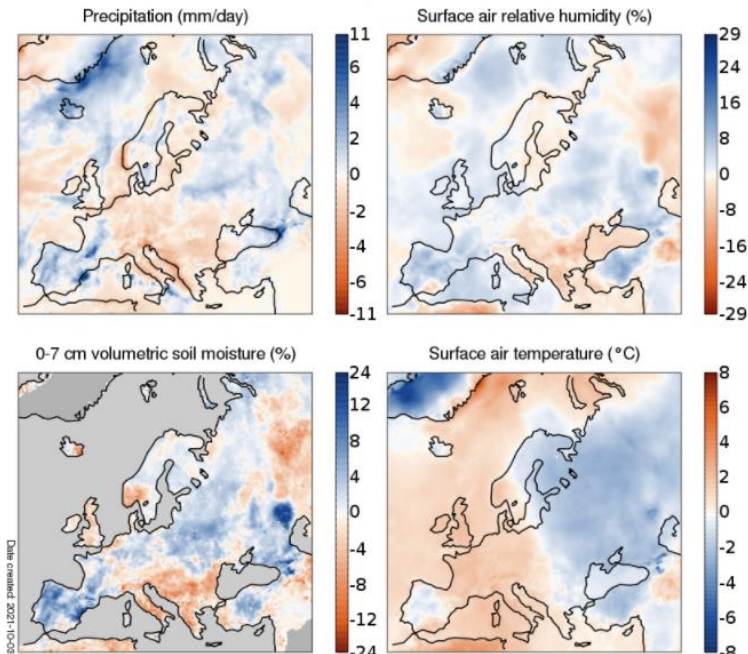


Climate Change

A new tool for monitoring a warming climate

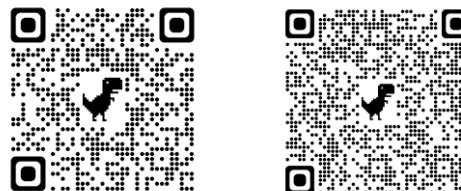
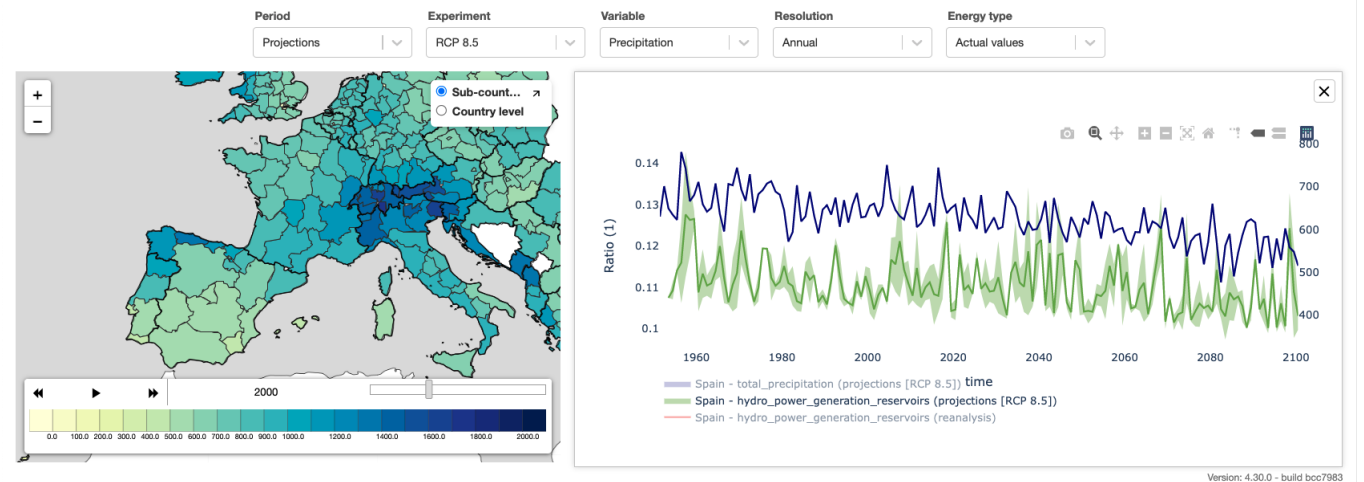


Anomalies for September 2021



(Data: ERA5. Reference period: 1991-2020. Credit: C3S/ECMWF)

Climate Data Store - Application Preview





Climate Change

Operational service for users....

https://climate.copernicus.eu/help-and-support 67% Search

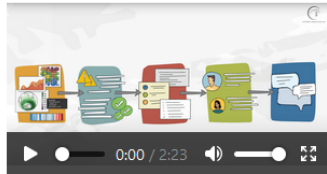
Help and support

We provide a dedicated user support service to aid Climate Change Service data discovery, dissemination, understanding and use by all users. The user support service currently includes a Knowledge Base accessible 24/7 and a friendly manned helpdesk.

<p>24/7 Knowledge Base</p> <p>The Knowledge Base provides documentation and answers to frequently asked questions.</p>	<p>Forum</p> <p>For users of the C3S services</p> <p>Become part of the community, work together and support each other.</p>	<p>Contact us</p> <p>Can't find the answer you're looking for? Get in touch!</p> <p>Login to the C3S Enquiry Portal</p>
<p>User Satisfaction Surveys</p> <p>We run user satisfaction surveys every year.</p> <ul style="list-style-type: none"> - 2020 Report - 2019 Report - 2018 Report - 2017 Report 	<p>Your user story</p> <p>We collect user stories to show the diversity and wide-range usage of our data and services. You will find here some examples. Contact us directly to share your user story with us.</p>	<p>User Training</p> <p>C3S User Learning Services offers free training in how to use the Climate Data Store platform and its content.</p>

[ECMWF SUPPORT GUIDELINES >](#)

FINDING YOUR WAY TO THE RIGHT DATA:



Find us:

climate.copernicus.eu

cds.climate.copernicus.eu

atmosphere.copernicus.eu

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